



Biscuits Buddies LTD



Biscuits Buddies LTD – Separation Anxiety Support

Simple & achievable training for families living with dogs with separation anxiety

Who I Help

I work with everyday pet owners whose dogs have **separation-related issues**, from mild whining and barking to more severe anxiety. My goal is to help your dog feel confident and comfortable when you're not home.

What You'll Get From Working With Me

You'll get a clear plan, simple short training plans to follow, and support between sessions so you're never guessing. Our aim in training is to teach your dog to become confident and happy alone. The most effective way to do this is to do gradual exposure to being left alone. Making sure at every step there is not fear being exhibited, so they learn alone time is not scary.

How I Work (Kind, Evidence-Led, No Aversives)

All methods used are kind, ethical and never involve leaving your dog or puppy to cry out. In fact, we will be asking you to commit to **NOT** leaving your dog home alone outside of training. Leaving them home alone for longer than they can cope will only reinforce the fear. We know it's a **big ask**, but success in separation anxiety training isn't possible without it.

Packages & Pricing

Choose a package (via the links below) and pick a slot for your initial assessment video call. During which we will discuss what to expect, your dog's history in depth, complete a baseline assessment and go through any questions you may have before beginning training. All separation anxiety support packages are offered remote only.

Starter – Foundation Session (60mins) – £99

Best for: basic guidance on the foundations of "door is a bore" training or for those already actively training who need interim support.

Includes: Initial assessment (60-90 minutes), Access to our app "time to pet", Relevant handouts to keep, Recommendations moving forward.

Optional: 1 x video submitted for review & assessment of current departure training - £19

Progress – Four Week Package – £359

Best for: Full guidance through "door is a bore" and starting departure training for those looking to achieve short departure times.

Includes:

Initial assessment (60-90 minutes)

5 x personalised training plans per week*

5 x video reviews per week*

Four weeks of unlimited message support*

Access to our app "time to pet"

Relevant handouts to keep

*Available Monday-Friday



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Platinum – Eight Week Package – £499

Best for: Step by step guidance for those looking to achieve longer departures

Includes:

Initial assessment (60-90 minutes)

5 x personalised training plans per week*

5 x video reviews per week*

Eight weeks of unlimited message support*

One free vet referral if needed

Access to our app “time to pet”

Relevant handouts to keep

*Available Monday-Friday

Results You Can Expect

- Daily, friendly support through your training.
- Most clients achieve an hour home alone time within their first 6 months
- Clear guidance you can keep using long after our sessions.

Case Studies (brief snapshots)

Louie a 4 year old rescue lurcher: Louie’s guardian couldn’t even put the bins out without causing a meltdown.

After a few months working together and tackling some underlying health issues Louie now comfortably spends 2 hours home alone regularly.

Toby a 2 year old maltipoo: Toby’s guardians struggled to leave the room without Toby and he would follow them to the bathroom! After 8 weeks of training Toby is already able to spend 30 minutes home alone allowing his mum a peaceful soak in the bath or a trip to the shop every so often!

Is This Right For You? (Safety & Scope)

I’m a trainer, not a vet. If I suspect pain or a medical issue, I’ll ask you to see your vet before training. For severe cases, I may recommend a vet check or a clinical behaviourist. Your dog’s safety and welfare come first.

About Me

I am **Victoria Jones DTC-CDT** a **certified separation anxiety specialist**. I am certified by the Dog Training College and vetted and monitored by them as well as The Dog Welfare Society, ICAN, The Pet Professional Network & Yapilly, I am fully insured, and keep my knowledge current with ongoing CPD. My goal is to enrich dogs' lives through clear, kind and effective training for everyday life.



CERTIFIED DOG TRAINER

Vetted Monitored Reviewed



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FAQs

- Can we have a phone call before I commit?

Yes I offer discovery calls for £10. [You can book one here](#). We can discuss your training goals and I may be able to give some baseline advice however it is not a substitute for a consultation. The price of the call will be deducted from your first session/package.

- What training methods do you use?

Reward-based, welfare-first training. I teach alternative behaviours and set you up to succeed without fear or pain.

- Do you guarantee results?

No ethical trainer can guarantee behaviour, but I do guarantee professional effort, a clear plan, and support between sessions. Your practice and consistency make the difference.

- Where do sessions take place?

All of my separation anxiety support is offered virtually, it is not possible to train a dog to be happy home alone with a stranger(me) in your home.

- What equipment do I need?

You will need 2 or 3 internal cameras (the recommendations for these will be included in your assessment), a smart phone and ideally a laptop (for the assessment only).

- Can children attend?

Yes, if your children will be involved in training I recommend they attend the assessment.

- What's your cancellation policy?

The training is relatively flexible and cancelled sessions can be rescheduled at my discretion.